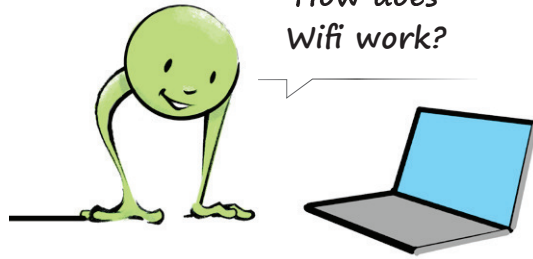


How does Wifi work?



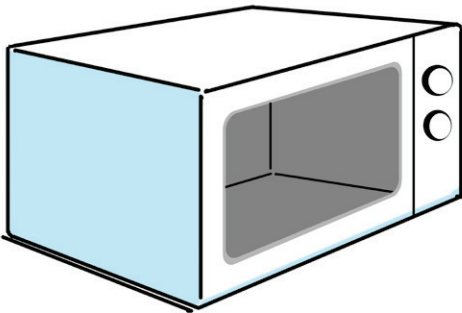
Wifi is like radio.



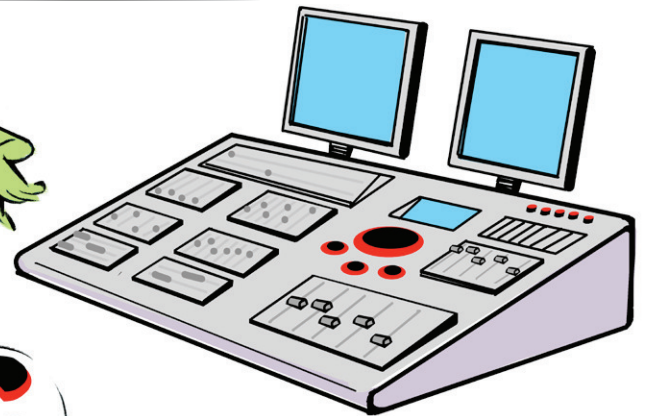
If everyone is transmitting on the same frequency, it quickly turns into a lot of noise!



Be aware: some equipment, like microwave ovens and lighting consoles...



...use the same frequency as Wifi and can also disrupt Wifi transmissions.



So in order for it to work, you need to follow a few simple rules.



Wifi



A FEW RULES TO REMEMBER BEFORE COMING ON THE VENUE 2/3

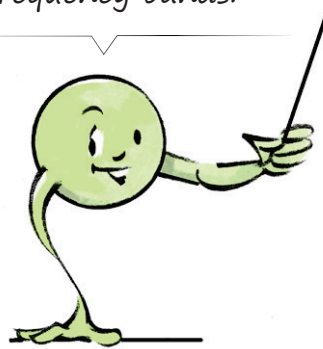
1 Choosing the channel

Note: in order to use your Wifi equipment, you must first submit a request to your Viparis contact person so that he or she can assign you a radio channel, if possible.

Viparis technical department:
at your service!



Wifi operates on two frequency bands.



2.4 GHz frequency

- only use Channel 1.

5 GHz frequency

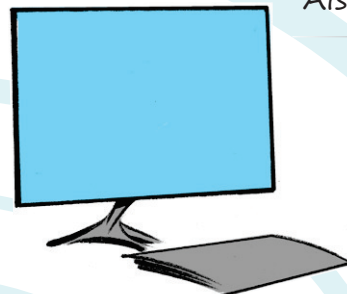
- only use Channel 44.

2

Each network must be customized with a network name in three parts:

- aisle number
- + • stand number
- + • company name

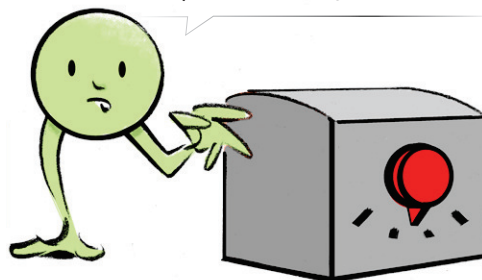
Aisle + Stand + Company



Set the transmission power to 5 dbm in order to limit your Wifi equipment's transmission power to your own space.

3

Set the transmission power to the minimum.



TRANSMISSION DISTANCE: 20 METRES

Remember: Wifi can't replace a wired Internet connection, which is the only option that provides guaranteed connections and security.

I ordered Wifi, but I can't see a network.

That's because you haven't activated the Wifi card.



My Wifi stopped working after four hours.

That's right! You were using the free Wifi.



I ordered a Wifi Pro account, but I'm not seeing any Wifi Pro

Your equipment doesn't work with 5 GHz. Try this 5 GHz key, provided by Viparis.



I ordered a Wifi Secure account, but I'm not seeing it displayed.

Same solution! You need to use a 5 GHz key.



I ordered a Wifi Pro account, but my page says I've used up my four hours of connection time.

Check to be sure you're on Viparis-Pro and not Viparis-Wifi.



I ordered Wifi Secure, but when I try to log in it tells me that I'm already connected.

Make sure you're not trying to connect more devices than the number of connections you ordered.

Otherwise, disconnect a device and try again.



I installed my Wifi hotspot at my stand, but my tablet won't connect to it.

The rule is that you need to set your Wifi hotspot to Channel 1 or Channel 44.



I installed my Wifi hotspot so that it's set to the channel Viparis indicated, but it's not working very well.

I see the problem. Your neighbour is on the same channel, but hasn't set the right transmission power.

